

BUILDING A **BETTER** MEMBER EXPERIENCE

We are upgrading our computer system to serve you better. Below is a schedule of branch and system closure dates.

We appreciate your patience while we make this upgrade.

CREDIT UNION SYSTEM CLOSING SCHEDULE

Delivery Channel	Mon. Oct. 29	Tues. Oct. 30	Wed. Oct. 31	Thurs. Nov. 1	Fri. Nov. 2	Sat. Nov. 3
Branch Office	Open	Open	Open until 3:00 pm PT	Closed	Open 9:00 am to 4:30 pm PT	Closed
Online Banking	Available	Available	Available until 11:00 am PT	Unavailable	Available	Available
Bill Pay	Available	Available until 2:00 pm PT	Unavailable	Unavailable	Available	Available
ATM Networks & Debit Card	Available	Available	Available	Available	Available	Available
Telephone Banking (Formerly Speedyline)	Available	Available	Available until 11:00 am PT	Unavailable	Available	Available
Shared Branching & Sprig Mobile App	Unavailable	Unavailable	Unavailable	Unavailable	Available	Available
Call Center 800-666-7328	Available	Available	Available until 3:00 pm PT	Unavailable	Available 7:00 am to 5:00 pm PT	Available 9:00 am to 12:00 pm PT

Please complete the following before October 31.

1 Update your contact information.

So that we can give you important information, please make sure we have your current mailing address, email, and phone number.

2 Download your e-statements.

We recommend printing or saving the last 6 months of statements for your records. After October 31, you will no longer have online access to prior statements.

3 Plan transactions accordingly.

Take care of special transactions before the conversion dates. Please call or visit the branch for special transactions such as wires, corporate checks or large cash withdrawal before the conversion downtime. You may also want to schedule your bill payments in advance.

4 Take note of your member number

Your member number will remain the same after conversion, and you will need it in order to log on to online banking for the first time after conversion. If you don't know your member number, call us at 800-666-7328 and we'll give it to you. You can keep it right here:

Member Number: _____

Checking Number: _____



NORDSTROM

FEDERAL CREDIT UNION

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